

Growtrain Ltd: Terms & Conditions

Course Description

As part of our commitment to continuous improvement, Growtrain reserves the right to change the course content and/or trainer, at any time, in line with market demands.

Course Dates and Venues

Growtrain reserves the right to alter or cancel published dates and change venues without liability.

In the event of a cancellation where an alternative cannot be provided, monies received in respect of that course can be refunded in full.

Whilst every effort will be made to avoid resource changes, Growtrain reserves the right to amend or replace any pre-named trainer scheduled to deliver a specific course.

Joining Instructions for Public Courses

On confirmation of taking part in a course we will issue booking confirmation joining instructions detailing your participation on the training event. This includes location & venue details and course timings.

Delegate Substitution

Substitutions can be made at any time without incurring a penalty.

Payment

Payment can be made by cheque or BACS. Our payment terms are 30 days from date of invoice for existing clients or prior to the event for new clients.

In the event of late payment we reserve our statutory right to interest at the rate of 8% above base under the Late Payment of Commercial Debts (Interest) Act 1998.

Cancellations

The following charges apply if you cancel:

On the day = 100% of the course fee

0-7 days before a course = 50% of the course fee

8-14 days before a course = 25% of the course fee

Any free of charge bookings would be subject to a £50 administration charge in the event of any cancellation.