



Institute of
Leadership &
Management



ILM Level 5 Award in Leadership & Management

Overview

An accredited qualification, this 5 day ILM level 5 Award course enables delegates to progress within an academic framework. This course includes assignments which link directly to the workplace. This qualification is suitable for current or aspiring middle managers enabling them to improve their management skills. The course covers a comprehensive range of foundational middle management skills, helping delegates to achieve the level of knowledge and expertise necessary for a position at this level.

Course Content

Developing and leading teams to achieve organisational goals and objectives

- Understand the importance of leading teams to achieve organisational goals and objectives
- Role of leadership in helping teams to achieve organisational goals and objectives.
- Develop and lead teams
- Undertake a critical review of own ability to develop and lead.
- How to implement changes to own leadership style in order to more effectively develop and lead teams.
- Initiative, Leadership, Creativity and Innovation
- Risk Management
- Performance assessment
- Team performance and organisational goals and objectives
- Techniques to evaluate team performance
- Feedback, recognition and reward techniques
- Stages of team development and management style

Managing Improvement

- Quality initiatives
- Team membership
- Direction and values in team membership
- Factors influencing behaviour in teams
- Techniques to review own performance such as peer review and 360 feedback
- Management and leadership styles and qualities
- Methods to promote trust and respect within the team.
- Understand the effectiveness of the organisation and own ability to manage and improve quality to meet customer requirements
- Be able to plan and implement projects to meet and if possible exceed customer requirements.

