

Showing People How

## **Outline**

- The ability to impart a skill to someone else is a skill in its self
- This course focuses on how we inpart this knowledge
- Covering the techniques used to insure the learner clearly understands what is required
- Please notify us of any delegate disability or additional needs which may require reasonable adjustments.
- Booking Form

## **Topics Covered**

- The learning cycle
- Learning styles
- Planning the training
- Communication & Question techniques
- · Break it down into elements
- · Let them do it
- Constructive feedback
- Review how they did
- · Support, encourage and confirm

## Refreshments

Refreshments provided please bring your own lunch